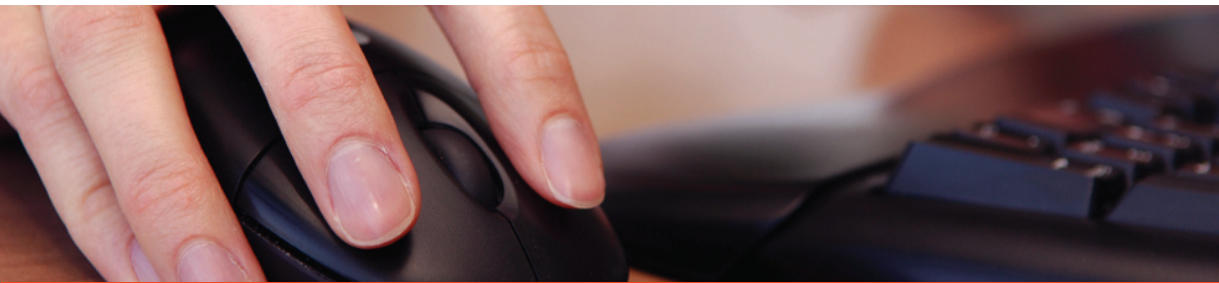




Heightening Shipping Efficiency for World Commerce



centralize your desktop shipping

CMS DesktopLink is an enterprise web-based application that centralizes your desktop shipping.

Integrated with CMS WorldLink™, it allows anyone in your company to easily rate, create shipping and mailing requests, and track packages right from their desktops. All that is required to access CMS DesktopLink is a PC connected to the LAN/WAN running Microsoft®'s Internet Explorer.

When you use CMS DesktopLink, employees are empowered with making real time decisions that will ultimately reduce expenses significantly. Furthermore, they will have visibility to the status of their requests, allowing them to view when their requests were shipped and delivered.

No More Labor Intensive Shipping Processes & Costly Errors

In addition to enabling rate shopping from the desktop, this powerful application centralizes carrier reporting—helping to reduce shipping costs. E-mail notifications can be automatically generated to both the sender and recipient when packages are picked up by a carrier. Moreover, automatic delivery notification can be provided when packages are delivered.

Multi-Carrier Shipping

As a multi-carrier solution, CMS DesktopLink eliminates the need for separate systems for each carrier, and since CMS DesktopLink allows you to rate shop for each shipment, you can be assured of getting the best rate for the level of service required.

FEATURES

Desktop Rate Shopping

Associates can rate packages via deliver dates across multiple carriers and multiple services. You can also balance delivery speed versus shipping cost. This feature ensures that you can ship at the lowest cost while maintaining the desired level of service.

E-mail Notification

CMS DesktopLink's E-mail Shipping Notification module will lower your incoming call volumes from recipients seeking information about the delivery status of their packages. You can use the module to launch shipping notification emails to recipients that contain any information captured by CMS DesktopLink, such as ship date, delivery method, tracking number and accessorial costs. Moreover, this module comes configured to include a hyperlink to the carrier web site for self tracking by the recipient.

International Origins & Destinations

With this feature in CMS DesktopLink, you are able to create a shipping request to and from virtually anywhere in the world.

Address Verification

The CMS DesktopLink Address Verification module, combined with CMS partner Satori Software, is a powerful tool allowing you to verify the address data on your shipments as well as the difference between residential and commercial addresses.

Tracking

Tracking function allows you to perform a status check on any package and displays the online tracking information from that specific carrier.

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Supported CMS DesktopLink Carriers

- FedEx®
- UPS™
- USPS®
- DHL Express®
- Expeditors®
- LTL & Generic
- BAX Global
- Purolator Courier®
- TNT Express
- Exel

